GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:1856
ANSWERED ON:14.03.2002
OUTDOOR RAILWAY BOOKING AGENCY
RAM TAHAL CHOUDHARY

Will the Minister of RAILWAYS be pleased to state:

(a) the criteria and guidelines prescribed for opening of an outdoor railway agency for booking of parcel and goods/ rail tickets under the liberalised schemes;

(b) the number of such agencies/ agents appointed by the Railways Division-wise;

(c) the component of commission and service charge which is given to the agents;

(d) whether the Government propose to appoint more booking agencies/ agents in various railway stations; and

(e) if so, the details thereof, zone-wise ?

Answer

MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS AND MINISTER OF STATE IN THE MINIST RAILWAYS (SHRI O. RAJAGOPAL)

(a): As per extant policy, open tenders are invited for awarding a contract of a City Booking Agency/ Out Agency. The agency is allotted to the applicant found most suitable in all respects.

(b) Information is being collected and will be laid on the Table of the Sabha.

(c) The agent is paid cartage for transporting parcels and goods from the agency premises to the serving railway station based on the rate quoted by the party in the tender application. The agent is given Re. 1 and Rs. 5 as service charges on unreserved and reserved tickets respectively.

(d) Requests received on the Zonal Railways from the interested parties are considered from time to time and decided on merits.

(e) Information is being collected and will be laid on the Table of the Sabha.